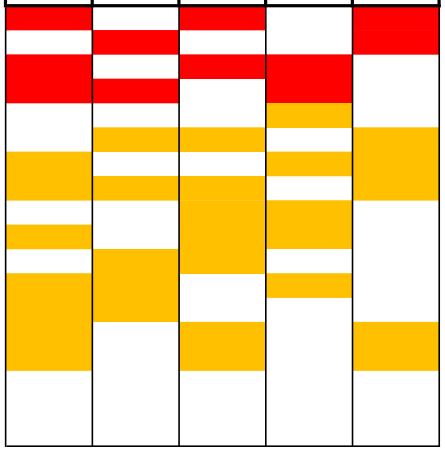
Friends and Family - Monthly Tracking of Patient Ratings / Experiences

		Patient Rating of Pelham Service								Summary % Scores		
Surveyed Patients	Month	Very Good	Good	Neither Good Nor Poor	Poor	Very Poor	Don't Know	Total Survey Responses	Percentile Ranking	Good	Poor	Neither Good Nor Poor
352	Dec'23	68	18	2	2	5	0	95	50th	**91%**	**7%**	**2%**
350	Jan'24	64	23	5	0	5	0	97	45th	**90%**	**5%**	**5%**
349	Feb'24	67	24	4	2	2	0	99	60th	**92%**	**4%**	**4%**
337	Mar'24	74	14	4	2	3	0	97	50th	**91%**	**5%**	**4%**
372	Apr'24	74	13	9	0	1	1	98	45th	**89%**	**1%**	**10%**
355	May'24	80	13	1	1	2	0	97	85th	**96%**	**3%**	**1%**
382	Jun'24	75	14	4	1	3	1	98	45th	**91%**	**4%**	**5%**
390	Jul'24	69	21	4	0	5	0	99	45th	**91%**	**5%**	**4%**
337	Aug'24	73	17	2	1	4	0	97	55th	**93%**	**5%**	**2%**
370	Sep-24	66	18	4	3	4	2	97	20th	**87%**	**7%**	**6%**
312	Oct-24	72	21	2	0	2	0	97	85th	**96%**	**2%**	**2%**
336	Nov-24	70	17	6	4	2	0	99	88th	**88%**	**6%**	**6%**
316	Dec-24	69	21	3	3	1	1	98	55th	**92%**	**4%**	**4%**
347	Jan-25	76	14	4	1	3	1	99	50th	**91%**	**4%**	**5%**
360	Feb-25	75	13	3	2	3	0	96	50th	**92%**	**5%**	**3%**
Running Averages		70.4	19.0	3.5	1.6	2.8	0.1	97.5		**91%**	**5%**	**4%**

Days of Week Poor Ratings Received